ASOS MAINTENANCE NOTE 52 (for Electronics Technicians)
Maintenance Branch
W/OPS12: WDW
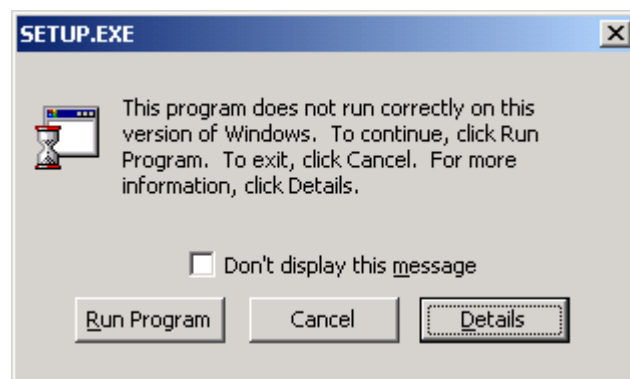
Installing Procomm Plus 4.7 under Windows 2000/XP

GENERAL:

With the release of Microsoft Windows 2000 and Windows XP, some concern surrounds installing Procomm Plus 4.7 under these operating systems. This maintenance note addresses procedures for installing Procomm Plus 4.7 under Microsoft Windows 2000 and Windows XP.
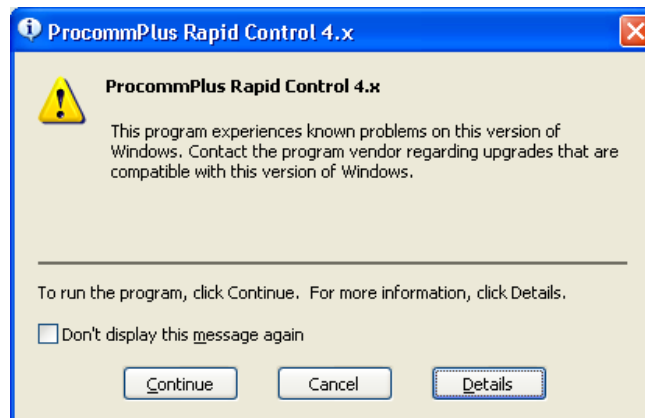
PROCEDURE:

1.   Assuming either Windows 2000 or XP has already been installed, go to the Windows Update website (http://windowsupdate.microsoft.com/) and make sure all the "Critical Updates and Service Packs" have been installed.

2.   Exit all running programs and insert the Procomm Plus CD into a CD drive. Depending on the operating system, one of the following windows displays:
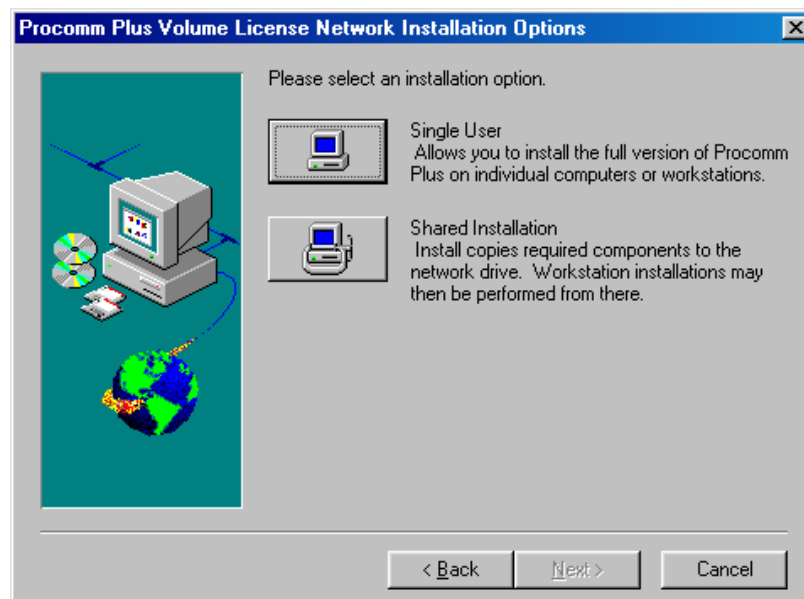
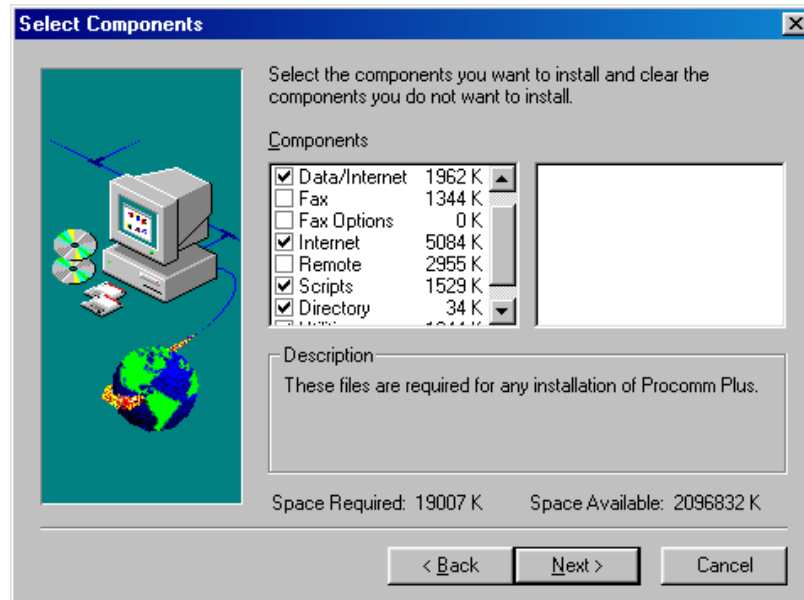   Windows 2000 displays the SETUP.EXE box:

Windows XP displays the ProcommPlus Rapid Control 4.x box:

3.   Click **Run Program** (under Windows 2000) or **Continue** (under Windows XP) to install Procomm Plus 4.7.

4.   Select the **Single User** installation on the Procomm Plus Volume License Network Installation Options screen:

5.   Uncheck the options **Fax**, **Fax Options**, and **Remote** on the Select Components screen:

NOTE: Procomm 4.7 faxing options do NOT install correctly under Windows 2000 or XP.

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6.   The remainder of the installation should proceed as normal.

REPORT MAINTENANCE ACTION:

None.

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